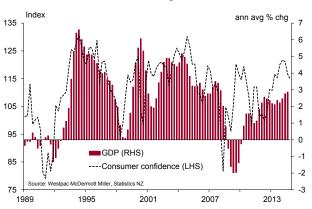


A glass half empty

December quarter Westpac McDermott Miller Consumer Confidence Index: 114.8

- Consumer confidence has fallen further, particularly in rural and provincial New Zealand.
- Consumers in the main urban centres are feeling more upbeat, but less so than we expected given falling petrol prices and mortgage rates.
- This goes against the grain of other evidence that the non-farm economy has accelerated in recent months.

Consumer confidence and GDP growth



Consumer Confidence Indices

	Sep-14	Dec-14	Change
Consumer Confidence Index	116.7	114.8	-1.9
Present Conditions Index	113.0	111.4	-1.6
Expected Conditions Index	119.3	117.2	-2.1
Current financial situation	-0.1	-3.1	-3.0
Expected financial situation	10.2	7.9	-2.4
1-year economic outlook	18.3	16.5	-1.8
5-year economic outlook	29.3	27.2	-2.1
'Good time to buy'	26.1	25.8	-0.3

Economic developments over the past three months have been a very mixed bag. On the negative side of the ledger, Fonterra slashed its dairy payout forecasts, against the background of generally poor economic news from offshore. But consumers' purchasing power has been boosted by plunging oil prices (while today's survey was in the field, petrol prices fell below \$2/litre) and falling mortgage rates. And with the election taking a capital gains tax off the table for the time being, the housing market has started showing fresh signs of life – bad news for those wanting to get on the property ladder, but good news for home-owners.

In the event, gloom around the dairy outlook seems to have loomed largest in consumers' minds, causing the Consumer Confidence Index to fall to its lowest level in over a year. While we had been braced for a sharp pull-back in confidence in the rural parts of New Zealand, we had expected more of a lift in consumer confidence in urban centres. But instead urban consumer sentiment is looking resilient rather than resurgent, and overall confidence is lower than expected.

That said, retailers will find some solace in the fact that the drop in consumer optimism doesn't seem to have led to significant belt-tightening – the survey's 'spending' questions have held up fairly well.

Survey details

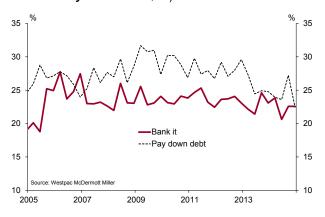
Consumers' expectations for the wider economy have continued to slide. The share of survey respondents saying they expected good times ahead over the next year fell to a net 16.5%, the lowest since September 2013. Those expecting good times over the next five years fell to a net 27.2%, the lowest since mid-2012.

Respondents' perceptions of their own financial situation have also deteriorated. Their assessment of their current circumstances is back in negative territory, with a net 3.1% saying their financial situation has deteriorated over the past year. Respondents have also become less optimistic that their finances will improve over the year ahead.

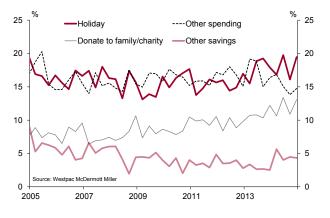
Households' spending intentions have held up better. The number of people saying it is a good time to buy a major household item was little changed, at a moderately positive 25.8%. And the number of people saying they had increased their spending on entertainment and eating out remains close to post-2007 highs.

Falling mortgage rates and rising property values did affect the survey results in one clear way: the proportion of people saying they would use a \$10,000 windfall to pay off debt has dropped to the lowest level since records began in 1998. But they don't seem to have become more spendthrift as a result. While there has been a lift in the proportion of people saying they would use the money to go on holiday – perhaps a reflection of the still-high NZ dollar and cheap overseas travel – the proportion saying they would spend the money in some other way isn't unusually high at the moment. Interestingly, we've continued to see an increase in the proportion of people saying they would give their \$10,000 windfall to charity or to family.

What would you do with a \$10,000 windfall?



What would you do with a \$10,000 windfall?



The demographic breakdown suggests concerns around housing

The survey showed a clear divergence among regions, age and income groups. Confidence fell in rural areas and smaller towns – with a particularly sharp drop in consumers' near-term economic outlook – but rose slightly in the three main centres. It fell sharply among those aged under 30, but was little changed among those aged over 50. And confidence fell among those on lower incomes but rose among those with household incomes above \$70,000.

The split in responses by age and income may reflect the unequal impact of rising house prices (and possibly a centre-right election victory). While existing home-owners looking to trade down or cash in will benefit from a second wind in the housing market, those saving for a deposit are likely to be feeling less positive, particularly now that the Reserve Bank's mortgage lending restrictions are here to stay for longer.

Survey Description

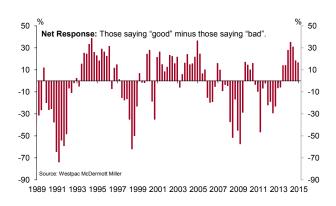
The Westpac McDermott Miller Consumer Confidence Index summarises the net balance of optimistic/pessimistic responses to five questions: how households' financial situation has changed over the past year; whether now is a good time to buy a major household item; how households expect their financial situation to change over the coming year; and near term and longer-term prospects for the New Zealand economy as a whole.

The first two of these questions are summarised in the Present Conditions Index, and the last three are summarised in the Expected Conditions Index. An index number over 100 indicates that optimists outnumber pessimists, though the series may be above or below 100 on average. Survey interviews were conducted over the period 1 – 11 December. The sample size was 1557.

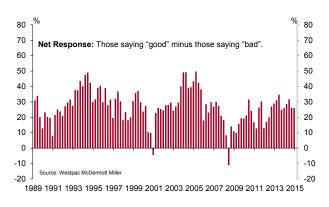
Are you better or worse off financially than a year ago?

30 30 20 20 10 10 0 0 -10 -20 -20 -30 -30 -40 -40 -50 -50 1989 1991 1993 1995 1997 1999 2001 2003 2005 2007 2009 2011 2013

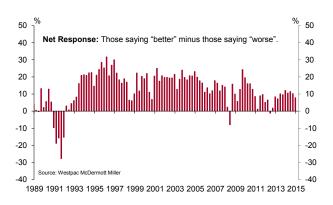
Do you expect good or bad economic times over the next 12 months in NZ?



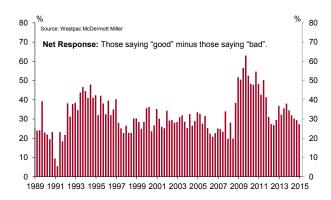
Is this a good or bad time to buy a major household item?



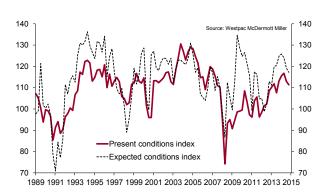
Do you expect to be better or worse off financially in a year's time?



Do you expect good or bad economic times over the next 5 years in NZ?



Present and Expected Conditions



Westpac economics team contact details

Dominick Stephens, Chief Economist +64 9 336 5671

Michael Gordon, Senior Economist +64 9 336 5670

Felix Delbrück, Senior Economist +64 9 336 5668

Anne Boniface, Senior Economist +64 9 336 5669

Any questions email: economics@westpac.co.nz

Disclaimer

Things you should know: Each time someone visits our site, data is captured so that we can accurately evaluate the quality of our content and make improvements for you. We may at times use technology to capture data about you to help us to better understand you and your needs, including potentially for the purposes of assessing your individual reading habits and interests to allow us to provide suggestions regarding other reading material which may be suitable for you.

If you are located in Australia, this material and access to this website is provided to you solely for your own use and in your own capacity as a wholesale client of Westpac Institutional Bank being a division of Westpac Banking Corporation ABN 33 007 457 141 AFSL 233714 ('Westpac'). If you are located outside of Australia, this material and access to this website is provided to you as outlined below.

This material and this website contain general commentary only and does not constitute investment advice. Certain types of transactions, including those involving futures, options and high yield securities give rise to substantial risk and are not suitable for all investors. We recommend that you seek your own independent legal or financial advice before proceeding with any investment decision. This information has been prepared without taking account of your objectives, financial situation or needs. This material and this website may contain material provided by third parties. While such material is published with the necessary permission none of Westpac or its related entities accepts any responsibility for the accuracy or completeness of any such material. Although we have made every effort to ensure the information is free from error, none of Westpac or its related entities warrants the accuracy, adequacy or completeness of the information, or otherwise endorses it in any way. Except where contrary to law, Westpac and its related entities intend by this notice to exclude liability for the information. The information is subject to change without notice and none of Westpac or its related entities is under any obligation to update the information or correct any inaccuracy which may become apparent at a later date. The information contained in this material and this website does not constitute an offer, a solicitation of an offer, or an inducement to subscribe for, purchase or sell any financial instrument or to enter a legally binding contract. Past performance is not a reliable indicator of future performance. The forecasts given in this material and this website are predictive in character. Whilst every effort has been taken to ensure that the assumptions on which the forecasts are based are reasonable, the forecasts may be affected by incorrect assumptions or by known or unknown risks and uncertainties. The ultimate outcomes may differ substantially from these forecasts.

Transactions involving carbon give rise to substantial risk (including regulatory risk) and are not suitable for all investors. We recommend that you seek your own independent legal or financial advice before proceeding with any investment decision. This information has been prepared without taking account of your objectives, financial situation or needs. Statements setting out a concise description of the characteristics of carbon units, Australian carbon credit units and eligible international emissions units (respectively) are available at www.cleanenergyregulator.gov.au as mentioned in section 202 of the Clean Energy Act 2011, section 162 of the Carbon Credits (Carbon Farming Initiative) Act 2011 and section 61 of the Australian National Registry of Emissions Units Act 2011. You should consider each such statement in deciding whether to acquire, or to continue to hold, any carbon unit, Australian carbon credit unit or eligible international emissions unit.

Additional information if you are located outside of Australia

New Zealand: The current disclosure statement for the New Zealand division of Westpac Banking Corporation ABN 33 007 457 141 or Westpac New Zealand Limited can be obtained at the internet address www.westpac.co.nz. Westpac Institutional Bank products and services are provided by either Westpac Banking Corporation ABN 33 007 457 141 incorporated in Australia (New Zealand division) or Westpac New Zealand Limited. For further information please refer to the Product Disclosure Statement (available from your Relationship Manager) for any product for which a Product Disclosure Statement is required, or applicable customer agreement. Download the Westpac NZ QFE Group Financial Advisers Act 2008 Disclosure Statement at www.westpac.co.nz.

China, Hong Kong, Singapore and India: Westpac Singapore Branch holds a wholesale banking licence and is subject to supervision by the Monetary Authority of Singapore. Westpac Hong Kong Branch holds a banking license and is subject to supervision by the Hong Kong Monetary Authority. Westpac Hong Kong branch also holds a license issued by the Hong Kong Securities and Futures Commission (SFC) for Type 1 and Type 4 regulated activity.

Disclaimer continued

Westpac Shanghai and Beijing Branches hold banking licenses and are subject to supervision by the China Banking Regulatory Commission (CBRC). Westpac Mumbai Branch holds a banking license from Reserve Bank of India (RBI) and subject to regulation and supervision by the RBI.

U.K.: Westpac Banking Corporation is registered in England as a branch (branch number BR000106), and is authorised and regulated by the Australian Prudential Regulatory Authority in Australia. WBC is authorised in the United Kingdom by the Prudential Regulation Authority. WBC is subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority in the United Kingdom. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request. Westpac Europe Limited is a company registered in England (number 05660023) and is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. This material and this website and any information contained therein is directed at a) persons who have professional experience in matters relating to investments falling within Article 19(1) of the Financial Services Act 2000 (Financial Promotion) Order 2005 or (b) high net worth entities, and other persons to whom it may otherwise be lawfully communicated, falling within Article 49(1) of the Order (all such persons together being referred to as "relevant persons"). The investments to which this material and this website relates are only available to and any invitation, offer or agreement to subscribe, purchase or otherwise acquire such investments will be engaged in only with, relevant persons. Any person who is not a relevant person should not act or rely upon this material and this website or any of its contents. In the same way, the information contained in this material and this website is intended for "eligible counterparties" and "professional clients" as defined by the rules of the Financial Services Authority and is not intended for "retail clients". With this in mind, Westpac expressly prohibits you from passing on the information in this material and this website to any third party. In particular this material and this website, website content and, in each case, any copies thereof may not be taken. transmitted or distributed, directly or indirectly into any restricted jurisdiction.

U.S.: Westpac operates in the United States of America as a federally licensed branch, regulated by the Office of the Comptroller of the Currency. Westpac is also registered with the US Commodity Futures Trading Commission ("CFTC") as a Swap Dealer, but is neither registered as, or affiliated with, a Futures Commission Merchant registered with the US CFTC. Westpac Capital Markets, LLC ('WCM'), a wholly-owned subsidiary of Westpac, is a broker-dealer registered under the U.S. Securities Exchange Act of 1934 ('the Exchange Act') and member of the Financial Industry Regulatory Authority ('FINRA'). This communication is provided for distribution to U.S. institutional investors in reliance on the exemption from registration provided by Rule 15a-6 under the Exchange Act and is not subject to all of the independence and disclosure standards applicable to debt research reports prepared for retail investors in the United States. WCM is the U.S. distributor of this communication and accepts responsibility for the contents of this communication. If you would like to speak to someone regarding any security mentioned herein, please contact WCM on +1 212 389 1269. All disclaimers set out with respect to Westpac apply equally to WCM.

Investing in any non-U.S. securities or related financial instruments mentioned in this communication may present certain risks. The securities of non-U.S. issuers may not be registered with, or be subject to the regulations of, the SEC in the United States. Information on such non-U.S. securities or related financial instruments may be limited. Non-U.S. companies may not be subject to audit and reporting standards and regulatory requirements comparable to those in effect in the United States. The value of any investment or income from any securities or related derivative instruments denominated in a currency other than U.S. dollars is subject to exchange rate fluctuations that may have a positive or adverse effect on the value of or income from such securities or related derivative instruments.

The author of this communication is employed by Westpac and is not registered or qualified as a research analyst, representative, or associated person under the rules of FINRA, any other U.S. self-regulatory organisation, or the laws, rules or regulations of any State. Unless otherwise specifically stated, the views expressed herein are solely those of the author and may differ from the information, views or analysis expressed by Westpac and/or its affiliates.

For the purposes of Regulation AC only: Each analyst whose name appears in this report certifies that (1) the views expressed in this report accurately reflect the personal views of the analyst about any and all of the subject companies and their securities and (2) no part of the compensation of the analyst was, is, or will be, directly or indirectly related to the specific views or recommendations in this report.