WinTrade

Password Guide

Effective 14/11/22

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New Password Field

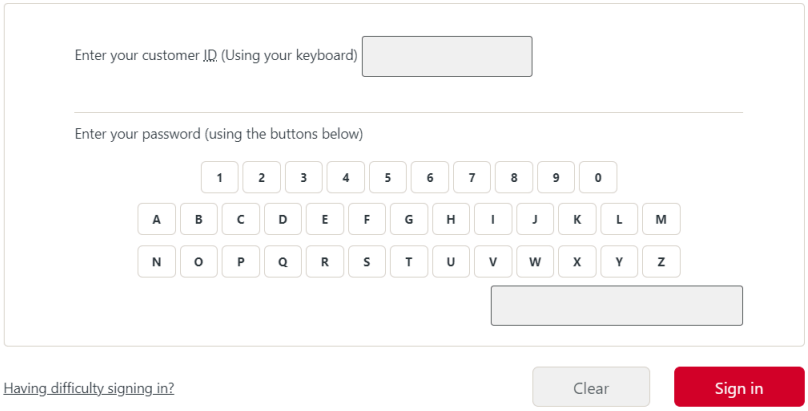
On 14/11/22, the WinTrade password keypad will be replaced with a password field to simplify system sign-in and streamline the transaction approval process.

There is no change to your current WinTrade password.

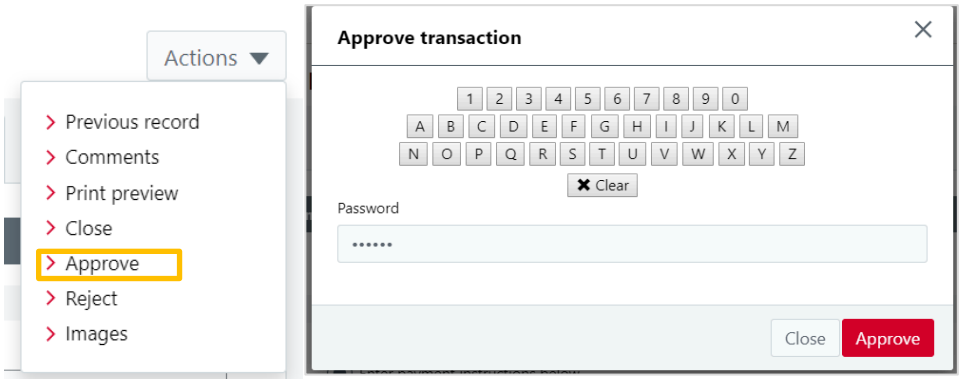
You will need to type your current password into the password field to sign in to WinTrade or approve transactions.

Current password process

Sign In screen with password keypad



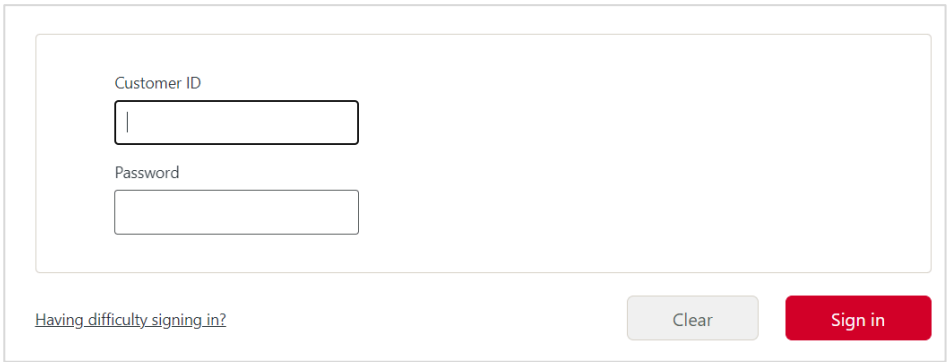
Transaction approval screen with password keypad



New password field from 14/11/22

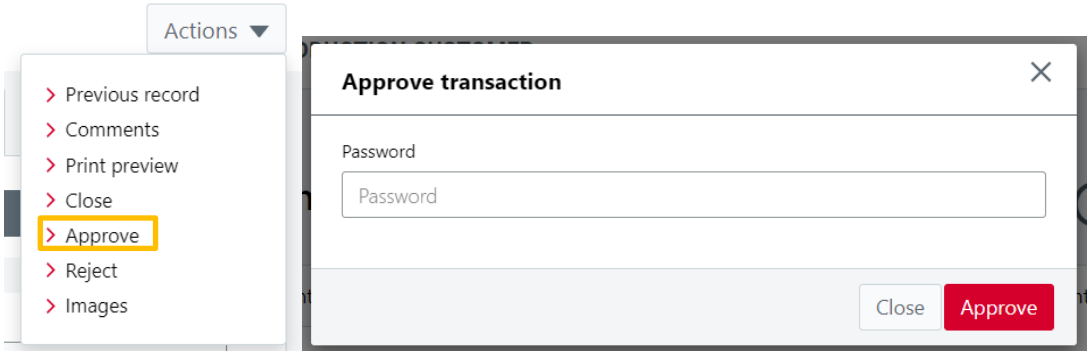
Sign In screen

Enter Customer ID and Password, then click **Sign in**.



New Transaction approval screen

Enter your password, then click **Approve**.



Need help with WinTrade passwords?

Click the **Having difficulty signing in?** link on the WinTrade login screen for details on how to contact the support team.