

# Temporary Overdraft Confirmation

Facility Account Number XXXX-XXXXXXX-XXX



05 June 2025

Example Customer, 123 Example Street, Example City

## Facility Summary

Westpac New Zealand Limited having its principal place of business at 16 Takutai Square, Auckland (**Westpac NZ**) is pleased to offer you a Temporary Overdraft Facility (the **Facility**) on the account number above (your **Facility Account**) subject to the terms and conditions set out in this Temporary Overdraft Confirmation, the Westpac NZ General Terms and Conditions and the relevant section(s) of the and Transaction and Service Fees or Business Transaction and Service Fees brochures which together, and as they may be amended or replaced, form your **Agreement** with Westpac NZ in relation to the Facility.

Before Westpac NZ makes the facility available to you, you need to accept this offer by communicating your acceptance to Westpac NZ (including verbally). By accepting, you acknowledge and agree that you have received and read each document comprising the Agreement.

### Initial Unpaid Balance

**\$X.XX**

This is the amount you owe Westpac NZ as at the date of this Temporary Overdraft Confirmation. The amount and description of each advance, charge or payments accounted for in the initial unpaid balance referred to above are disclosed in bank statements we provide you with. Any additional advances, charges or payments made since the date of your last statement will be disclosed in another statement we provide you with or may be viewed immediately by logging in to Online Banking at **westpac.co.nz**.

### Facility Limit

**\$XX,XXX.XX**

This is the maximum amount of credit to be made available to you under the facility. It may be reduced or increased at Westpac NZ's discretion at any time.

You promise to pay any amount necessary to ensure that the balance of your Facility Account does not exceed your Facility Limit at any time, including if your Facility Limit is reduced or cancelled in accordance with the Agreement.

### On Demand

This Facility is an on demand facility. Any amount drawn is available to you only at the discretion of Westpac NZ who may cancel or reduce the facility (including to \$0) and demand repayment from you at any time.

### Expiry Date

**18 July 2025**

Subject to Westpac NZ's ability to cancel the Facility and demand repayment at any time, your Facility will expire on this date and your account limit will revert to X.XX;

You must repay the Facility not later than this Expiry Date by ensuring your account balance is in credit (or managed to within this new Limit level, if applicable).

### Annual Interest Rate

**XX.XX% p.a.**

The formula for calculating the Annual Interest Rate is: (the base rate x the modifier (if any)) plus a margin (if any). The Annual Interest Rates may change from time to time.

At the date of this Temporary Overdraft Confirmation the Annual Interest Rate is based on Westpac NZ's Indicator Lending Rate of XX.XX% p.a. and the margin is X.XX% p.a. .

Westpac NZ may change the base rate, replace it with a new base rate, or change the modifier (if any) or the margin, from time to time.

Westpac NZ's published base rates are available at [westpac.co.nz](http://westpac.co.nz); and are advertised from time to time in major newspapers when changes occur. In addition, base rates are available by contacting your Westpac NZ branch or Relationship Manager.

<p><b>Method of Charging Interest</b></p> <p>Interest is calculated daily on the outstanding balance (as at the end of each day) of your Facility Account by applying to that amount the Annual Interest Rate which applies at the time divided by 365. Interest will be charged to your Facility Account on the Expiry Date. If you do not pay all amounts owing under the facility to Westpac NZ on or before the Expiry Date, interest will continue to be calculated daily and will be charged to your Facility Account on the last day of each month.</p>
<p><b>Payments</b></p> <p>You must make all payments at any Westpac NZ branch or at any other place Westpac NZ specifies, and in the manner that Westpac NZ specifies.</p>
<p><b>Security</b></p> <p>Your facility is unsecured and any security (including guarantees) granted to Westpac NZ previously or in the future will not secure the facility.</p>
<p><b>Establishment Charge</b> <span style="float: right;"><b>\$X.XX</b></span></p> <p>This is Westpac NZ's standard charge for putting a Facility in place. This charge has been debited to your Facility Account Number at the time the Facility was established.</p>
<p><b>Additional Fees and Charges</b></p> <p>Additional credit fees and charges may apply as detailed in the relevant section(s) of the Westpac NZ's Transaction and Service Fees or Business Transaction and Service Fees brochures. These credit fees are in addition to any fees payable in relation to the account on which the facility is provided or other Westpac NZ's services related to the operation of the account.</p> <p>Westpac NZ's fees and charges may vary from time to time. For current information on Westpac NZ's fees and charges, you should refer to Westpac NZ's Transaction and Service Fees or Business Transaction and Service Fees brochures which are available on request from any Westpac NZ branch or at <b>westpac.co.nz</b>.</p>
<p><b>Continuous Disclosure or Provision of Equivalent Information Online</b></p> <p>Statements will be provided to you at least every 45 working days, in accordance with the Westpac NZ General Terms and Conditions.</p>
<p><b>Communications</b></p> <p>Written, including electronic, communications can be sent to Westpac NZ at the address specified on the <b>westpac.co.nz</b> website under the <i>Contact Us</i> link.</p>
<p><b>What You Agree Westpac NZ May Do</b></p> <p>At any time, Westpac NZ may at its discretion increase or reduce the Facility Limit. Examples of when your Facility Limit may change include, if:</p> <ul style="list-style-type: none"> <li>• your financial position has changed, or is anticipated to change;</li> <li>• you do not pay an amount when it is due;</li> <li>• Westpac NZ is required to do so in order to comply with a court order or other legal obligation; or</li> <li>• there has been a reduction in the value of any security which affects Westpac NZ's security interest.</li> </ul> <p>At any time, Westpac NZ may also vary the interest rate and credit fees and charges payable in respect of the facility, including those as specified in this Overdraft Agreement or the Transaction and Service Fees or Business Transaction and Service Fees brochures. Westpac NZ can also vary the term of the facility. In any of these cases the Facility Limit, and/or interest sections of the Agreement will be taken to have been amended accordingly.</p>
<p><b>More Than One Borrower</b></p> <p>If there is more than one of you, each of you is individually liable for the full amount of the Agreement. You are still bound by the Agreement even if anyone you thought was also going to sign this document does not sign it, or any of you is not bound by it or is released from part or all of their obligations under it. <b>You</b> refers to each of you. Anyone of you can make a drawing under the facility. Westpac NZ is not bound to act on instructions from one joint borrower on behalf of any other joint borrower but may do so in its discretion.</p>

## Your Right to Cancel

The Credit Contracts and Consumer Finance Act 2003 (if applicable) gives you a right for a short time after the terms of the Agreement have been disclosed to you to cancel the Agreement.

### How to cancel

If you want to cancel the Agreement you must give written notice to Westpac NZ. You must also return to Westpac NZ any advance received by you under the Agreement.

### Time limits for cancellation

If the disclosure documents are:

- handed to you directly
- sent to you by electronic means (for example, e-mail)
- mailed to you

### *You must give notice that you intend to cancel within*

- 5 working days (from the date the documents are handed to you)
- 7 working days (from sending date)
- 9 working days (from posting date)

Saturdays, Sundays, national public holidays and the days in the period between 25 December and 2 January (inclusive) are not counted as working days for this purpose.

### What you may have to pay if you cancel

If you cancel the Agreement Westpac NZ may charge you:

- the amount of any reasonable expenses Westpac NZ had to pay in connection with the Agreement and its cancellation (including legal fees and fees for credit reports, etc.); and
- interest, as provided for in the Agreement, for the period from the day you received the first advance until the day you repay all advances in full.

This statement only contains a summary of your rights and obligations in connection with the right to cancel. If there is anything about your rights or obligations under the Credit Contracts and Consumer Finance Act 2003 that you do not understand, if there is a dispute about your rights, or if you think that Westpac NZ is being unreasonable in any way, you should seek legal advice immediately.

## Unforeseen Hardship

If you are in financial difficulty (for example, because of illness, injury, or loss of employment), it is important that you don't ignore the problem. Contact us as soon as possible if you are having problems meeting your repayments or think that you may experience difficulty doing so in the near future.

If the Agreement is a consumer credit contract for the purposes of the Credit Contracts and Consumer Finance Act 2003, depending on your circumstances you may be able to make a hardship application.

There are limits on when and how often you can make a hardship application. You can find out more information and obtain a Financial Hardship Application form in person at a branch, by telephone or on Westpac NZ's website. Further details (including a branch locator tool) can be found at **westpac.co.nz**.

## What to do if you have a complaint

Your satisfaction is our priority so if you have any concern or problem, whatsoever, let us know, and we'll do our best to resolve it right away.

Westpac NZ is a member of the Banking Ombudsman Dispute Resolution Scheme. If you're still unhappy after we've reviewed your complaint, and the Agreement is a consumer credit contract for the purposes of the Credit Contracts and Consumer Finance Act 2003, then you may want to refer the matter to the Banking Ombudsman.

You can contact the Banking Ombudsman using any of the following contact details:

Phone: 0800 805 950

Email: [help@bankomb.org.nz](mailto:help@bankomb.org.nz)

Address: Banking Ombudsman  
Freepost 218002  
PO Box 25327  
Wellington 6140

Further details on Westpac NZ's internal complaints process and the Banking Ombudsman's Dispute Resolution Scheme are set out in Westpac NZ's General Terms and Conditions.

## Financial Services Provider Registration

Westpac NZ is a registered Financial Services Provider. You can find our registration details by searching for Westpac New Zealand Limited, registration number FSP35681 on the Financial Services Provider Register at **fspr.govt.nz**.